



Motor Vehicle Sales Authority of BC
**Motor Dealer Customer
Compensation Fund**

May 4, 2012

BY REGULAR MAIL and E-MAIL

Yan Min Mo
503 Blackford Street
New Westminster, BC V3L 1N1

Dear Mr. Mo:

Re: Motor Dealer Customer Compensation Fund Claim No. C12-C0002
Filed by: Yan Min Mo
Motor Dealer: Autoexperts Services Inc.
Vehicle: 2010 Toyota Matrix, VIN: 2T1KU4EEXAC221055
Closing Letter

Our office was advised that your warranty contract will be honored by Old Republic Insurance Company, which resolves your claim for compensation from the Motor Dealer Customer Compensation Fund. We will now close our file and will take no further action on your behalf.

I am taking this opportunity to send you a copy of the VSA Checklist for Smart Buying that includes information that can be helpful when you purchase your next vehicle. Our website www.vehiclesalesauthority.com provides comprehensive information and tools to help consumers to make an informed decision related to the sale, purchase or lease of a vehicle. We also welcome your feedback in our blog - The VSA Stories <http://vsastories.blogspot.com/>.

If you have any questions or require additional information, please do not hesitate to contact me at avy@mvsabc.com.

Yours truly,



Avy Zhu
Consumer Services Officer

Encl.

cc: Autoexperts Services Inc. (by regular mail, w/o encl.)
Carrie Vandokkumburg, Compliance Officer, VSA (by e-mail, w/encl.)